## Lamprobe by Lamskin

#### **The BluePlan Group**

Nilu Sereviratne, Tiffany Kwong, Opal Almeid Diego Palacios

START THE PRESENTATION





# Who is Lamskin?

The skin care company provides high-end skin care equipment to licensed professionals. They educate and train skin care professionals (more specifically aestheticians) that purchase the company's products.

#### Our Task with them

Revamping Lamprobe.com so that it's more user-friendly. Making it clear that Lamprobe is a product of Lamskin versus being 2 separate business identities. It started out confusing as you click Lamprobe or call the number on Lamprobe, it navigates user to Lamskin.



Problem 1

The content on the website is not organized and is too congested.

There are 2 websites which would confuse users.



Problem 2

Users confused on how to perform necessary tasks on the website because content is not well defined.



Problem 3

The website does not explicitly state certain important information

### Goals

- 1. Present the website content in a clear and organized format.
- 2. Engage and attract potential customers (users).
- 3. Re-introduce her brand to the beauty industry as a reliable veteran.
- 4. Increase transparency of content such as pricing and purchasing.





#### Lamprobe

#### **Deliverable List**





**Content Audit** 

A current state analysis of the current website



#### Research package

- 1. A competitive analysis of competitors' websites.
- 2. List of personas. A persona is a document describing a relevant user.



Style

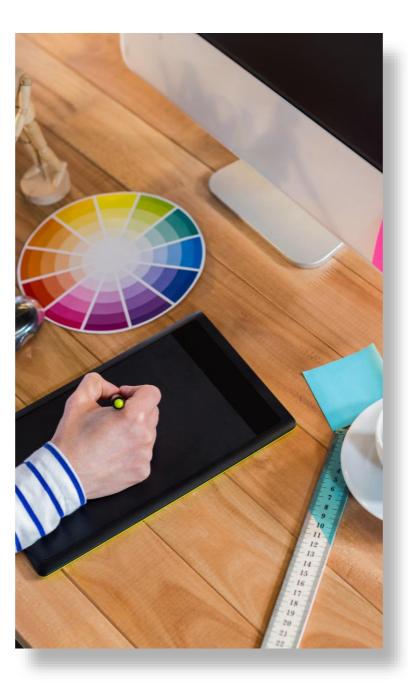
Stylesheet - aesthetics goal



Wireframes

Wireframes of her new website.







#### Research

Content Audit.
Competitors Analysis.
Personas Development
Writing Guideline

#### Design and Develop

Strategy.
Stylesheet.
Wireframe.

#### **Final Product**

Usability testing.
Comparison testing.
Prototype.

#### Lamprobe

#### **Next Months**

