

ID	Topic	Content	Comments/Assessment	Recommendations
1.0	Home	Shows all the available services and topics at Centennial College as links.	When you click the top of the page, it refreshes the app to the Home page.	Don't make it clickable, as someone might be looking for something suddenly it just takes you back to the home screen. If a return to home screen button feels necessary, make it apparent it's a return to home page button.
1.1	CENTENNIAL COLLEGE	Refreshes to Home screen	When you click the banner/logo, it refreshes to the app Home page.	Don't make it clickable, as someone might be looking for something suddenly it just takes you back to the home screen. If a return to home screen button feels necessary, make it apparent it's a return to home page button.
1.2	Campus Safety Watch Banner	Refreshes to Home screen	When you click the banner/logo, it refreshes to the app Home page.	Don't make it clickable, as someone might be looking for something suddenly it just takes you back to the home screen. If a return to home screen button feels necessary, make it apparent it's a return to home page button.
1.3	Campus Security News Feed	Shows Twitter Feed	Shows most recent Twitter posts. When click into the @CentennialCollege takes you to the Twitter account with all the posts.	Show the full Tweet or give the ability to scroll to see the full Tweet. Have an option that asks if I want to be redirected to Twitter.
1.4	EMERGENCY CONTACTS	The Emergency Contacts are separated into On-Campus and Off-Campus Emergencies with several support numbers.	The Emergency Contacts are separated into On-Campus and Off-Campus Emergencies, but some of the contacts are distress support rather than an emergency.	The On and Off-Campus headings are unnecessary. I can have distress On-Campus and still call those numbers. The Distress numbers may work better under a different heading because Emergency gives us the feeling of something traumatic that needs to be dealt with immediately and it's a matter of life and death situation.
1.4.1	Call Campus Security Emergency Line	Number and a Call Now button	A Number is provided and a Call Now function which opens your phone keypad with the corresponding number allows you to call the number.	No mention or examples of what is Campus Security Emergency versus a 911 emergency. The dial out number could just dial out instead of making it an extra step.
1.4.2	Call 911	Number and a Call Now button	A Number is provided and a Call Now function which opens your phone keypad with the corresponding number allows you to call the number.	No mention or examples of what is 911 emergency versus the other emergencies. The dial out number could just dial out instead of making it an extra step.
1.4.3	Call Toronto Police (Non-Emergency)	Number and a Call Now button	A Number is provided and a Call Now function which opens your phone keypad with the corresponding number allows you to call the number.	No mention or examples of what is Toronto Police Emergency versus a 911 emergency. The dial out number could just dial out instead of making it an extra step.
1.4.4	Crisis Help	Shows numbers that could be called in case of crisis. Separated into On-Campus, Off-Campus, and Off-Campus Non-Emergency	Descriptions of each section are inconsistent as some were labelled as "Emergency" and now "Non-Emergency".	Be consistent with what is an Emergency and what isn't. There's no need for repetitive numbers under different headings.
1.4.4.1	Life Safety and Security	Number and a Call Now button	What is On Campus Crisis versus calling 911?	There should be a clear definition on the difference between On-Campus Crisis versus calling 911.
1.4.4.2	Call 911	Number and a Call Now button	Inconsistency appears when "Call 911" was listed as an On-Campus emergency, and now under this section it appears to be an Off-Campus issue.	Be consistent with what is an Emergency and what isn't. There's no need for repetitive numbers under different headings.
1.4.4.3	Good2Talk Helpline	Number and a Call Now button	Inconsistency appears when "Good2Talk" was listed as an Off-Campus emergency, and now under this section it appears to be a non-emergency. Also it becomes repetitive appearing on 2 pages.	Be consistent with what is an Emergency and what isn't. There's no need for repetitive numbers under different headings.
1.4.4.4	Toronto Distress Centre	Number and a Call Now button	Inconsistency appears when "Distress Centre of Toronto" was listed as an Off-Campus emergency, and now under this section it appears as "Toronto Distress Centre" a non-emergency. Also it becomes repetitive appearing on 2 pages with slightly different names that mean the same thing.	Be consistent with what is an Emergency and what isn't. There's no need for repetitive numbers under different headings.
1.4.4.5	Durham Distress Centre	Number and a Call Now button	Inconsistency appears when "Distress Centre of Durham" was listed as an Off-Campus emergency, and now under this section it appears as "Durham Distress Centre" a non-emergency. Also it becomes repetitive appearing on 2 pages with slightly different names that mean the same thing.	Be consistent with what is an Emergency and what isn't. There's no need for repetitive numbers under different headings.
1.4.4.6	York Distress Centre	Number and a Call Now button	Inconsistency appears when "Distress Centre of York" was listed as an Off-Campus emergency, and now under this section it appears as "York Distress Centre" a non-emergency. Also it becomes repetitive appearing on 2 pages with slightly different names that mean the same thing.	Be consistent with what is an Emergency and what isn't. There's no need for repetitive numbers under different headings.

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1.4.5	Call Good2Talk	Number and a Call Now button	Inconsistency appears when "Distress Centre of York" was listed as an Off-Campus emergency, and now under this section it appears as "York Distress Centre" a non-emergency. Also it becomes repetitive appearing on 2 pages with slightly different names that mean the same thing.	Be consistent with what is an Emergency and what isn't. There's no need for repetitive numbers under different headings.
1.4.6	Call Distress Centre of Toronto	Number and a Call Now button	Inconsistency appears when "Distress Centre of York" was listed as an Off-Campus emergency, and now under this section it appears as "York Distress Centre" a non-emergency. Also it becomes repetitive appearing on 2 pages with slightly different names that mean the same thing.	Be consistent with what is an Emergency and what isn't. There's no need for repetitive numbers under different headings.
1.4.7	Call Distress Centre of Durham	Number and a Call Now button	Inconsistency appears when "Distress Centre of York" was listed as an Off-Campus emergency, and now under this section it appears as "York Distress Centre" a non-emergency. Also it becomes repetitive appearing on 2 pages with slightly different names that mean the same thing.	Be consistent with what is an Emergency and what isn't. There's no need for repetitive numbers under different headings.
1.4.8	Call Distress Centre of York	Number and a Call Now button	Inconsistency appears when "Distress Centre of York" was listed as an Off-Campus emergency, and now under this section it appears as "York Distress Centre" a non-emergency. Also it becomes repetitive appearing on 2 pages with slightly different names that mean the same thing.	Be consistent with what is an Emergency and what isn't. There's no need for repetitive numbers under different headings.
1.4.9	Shelter Central Intake	Number and a Call Now button	Inconsistency appears when "Distress Centre of York" was listed as an Off-Campus emergency, and now under this section it appears as "York Distress Centre" a non-emergency. Also it becomes repetitive appearing on 2 pages with slightly different names that mean the same thing.	Be consistent with what is an Emergency and what isn't. There's no need for repetitive numbers under different headings.
1.5	EMERGENCY PROCEDURES	Shows categories in case of "Emergency Procedures".	Examples of what an Emergency versus non-Emergency should be made clear.	Clear definition of Emergency versus non-Emergency should be made so when to call which number is clear.
1.5.1	Reporting Emergencies	Gives tips when making an Emergency call and 2 numbers to call.	No mention on when to call Campus Security Emergency Line versus calling 911. Multiple "Call 911" and "Call Campus Security Emergency Line" options on different pages, which is unnecessary.	There's no need for repetitive numbers under different headings.
1.5.1.1	Call 911	Number and a Call Now button	No mention on when to call Campus Security Emergency Line versus calling 911. Multiple "Call 911" and "Call Campus Security Emergency Line" options on different pages, which is unnecessary.	There's no need for repetitive numbers under different headings.
1.5.1.2	Call Campus Security Emergency Line	Number and a Call Now button	No mention on when to call Campus Security Emergency Line versus calling 911. Multiple "Call 911" and "Call Campus Security Emergency Line" options on different pages, which is unnecessary.	There's no need for repetitive numbers under different headings.
1.5.2	Fire	Describes what one should do upon discovery of fire. The 2 stages of alarms and what to do upon hearing it. Examples of the alarm sounds and the "All Clear Announcement". 2 Emergency numbers to call in case of fire.	No mention on when to call Campus Security Emergency Line versus calling 911. Multiple "Call 911" and "Call Campus Security Emergency Line" options on different pages, which is unnecessary. In case of fire, no one would really be checking their phone for the process to go through but instead rely on announcements and just evacuating the building.	There's no need for repetitive numbers under different headings. Inconsistent titles for the contact numbers. Contact numbers should come before "Stage" alarms in case of fire information because if there is a fire it is indeed an emergency where you need to have the necessary information quick.
1.5.2.1	Listen: Stage 1 Alarm	Link to hear what the Alarm would sound like.	The Emergency number should be put ahead of an Alarm should a real case fire arise.	Put the examples of Alarms later in the page not at the beginning before Emergency numbers.
1.5.2.2	Listen: Stage 2 Alarm	Link to hear what the Alarm would sound like.	The Emergency number should be put ahead of an Alarm should a real case fire arise.	Put the examples of Alarms later in the page not at the beginning before Emergency numbers.
1.5.2.3	Call Emergency Help-Line	Campus Security Emergency Help-Line number and Call Now button.	No mention on when to call Campus Security Emergency Line versus calling 911. Multiple "Call 911" and "Call Campus Security Emergency Line" options on different pages, which is unnecessary.	Be consistent with "Emergency Help Line" and "Campus Security Emergency" and what isn't. There's no need for repetitive numbers under different headings.
1.5.2.4	Call 911	Number and a Call Now button	No mention on when to call Campus Security Emergency Line versus calling 911. Multiple "Call 911" and "Call Campus Security Emergency Line" options on different pages, which is unnecessary.	There's no need for repetitive numbers under different headings.
1.5.2.5	Listen: All Clear Announcement	Link to hear what the Announcement would sound like.	Examples are good, so users know what to expect.	
1.5.3	Active Attacker	Information on what an Active Attacker is. Scenarios are given as clickable icons for more information.	Gives a good idea of what an Active Attacker is.	

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1.5.3.1	Evacuate	Gives tips on when and how to evacuate building. Also who to call when an injured person or attacker is discovered.	No button to call 911 or Campus security. It says "call Campus Security at the button below" but there is no button. It says you could use a "yellow Emergency phone" but it doesn't state what or where that is located.	If it says "call at the button below" there should be a button. Give more detail about the "yellow Emergency phone" that is stated in description to use.
1.5.3.2	Lockdown	Tips in case of lockdown situation. Examples of lockdown announcement and all clear announcement.	Examples are good, so users know what to expect.	
1.5.3.3	Defend	Tips on how to Defend yourself.	Examples are good, so users know what to do in unexpected situations.	
1.5.3.4	Shelter in Place	Information on what a Shelter in Place situation is.	Examples are good, so users have an idea on what to do in the situation.	
1.5.3.5	Hold and Secure	Information on what Hold and Secure is and the procedures that follows.	Examples are good, so users know what to do in unexpected situations.	
1.5.3.6	Call Emergency Help-Line	Call Campus Security Emergency Help-Line number and a Call Now button	A Number is provided and a Call Now function which opens your phone keypad with the corresponding number allows you to call the number.	No mention or examples of what is Campus Security Emergency versus a 911 emergency. The dial out number could just dial out instead of making it an extra step. Be consistent with "Emergency Help Line" and "Campus Security Emergency".
1.5.3.7	Call 911	Number and a Call Now button	A Number is provided and a Call Now function which opens your phone keypad with the corresponding number allows you to call the number.	No mention or examples of what is Campus Security Emergency versus a 911 emergency. The dial out number could just dial out instead of making it an extra step.
1.5.4	Areas of Rescue	Information on what Areas of Rescue (AOR) is. 2 numbers to call in case of Areas of Rescue.	Examples are good, so users know what to expect.	
1.5.4.1	Call Emergency Help-Line	Call Campus Security Emergency Help-Line number and a Call Now button	A Number is provided and a Call Now function which opens your phone keypad with the corresponding number allows you to call the number.	No mention or examples of what is Campus Security Emergency versus a 911 emergency. The dial out number could just dial out instead of making it an extra step. Be consistent with "Emergency Help Line" and "Campus Security Emergency".
1.5.4.2	Call 911	Number and a Call Now button	A Number is provided and a Call Now function which opens your phone keypad with the corresponding number allows you to call the number.	No mention or examples of what is Campus Security Emergency versus a 911 emergency. The dial out number could just dial out instead of making it an extra step.
1.5.5	Areas of Refuge	Information and tips for case of Areas of Refuge. 2 numbers to call in situation.	Examples are good, so users know what to expect.	
1.5.5.1	Call Emergency Help-Line	Call Campus Security Emergency Help-Line number and a Call Now button	A Number is provided and a Call Now function which opens your phone keypad with the corresponding number allows you to call the number.	No mention or examples of what is Campus Security Emergency versus a 911 emergency. The dial out number could just dial out instead of making it an extra step. Be consistent with "Emergency Help Line" and "Campus Security Emergency".
1.5.5.2	Call 911	Number and a Call Now button	A Number is provided and a Call Now function which opens your phone keypad with the corresponding number allows you to call the number.	No mention or examples of what is Campus Security Emergency versus a 911 emergency. The dial out number could just dial out instead of making it an extra step.
1.5.6	Disabilities Evacuations	Information and tips for people with disabilities on how to evacuate and how others can assist. Students with disabilities are asked to self-identify, provide schedule and prearrange required assistance. Call Emergency Help-Line number.	Examples are good, so users know what to expect.	
1.5.6.1	Call Emergency Help-Line	Call Campus Security Emergency Help-Line number and a Call Now button	A Number is provided and a Call Now function which opens your phone keypad with the corresponding number allows you to call the number.	The dial out number could just dial out instead of making it an extra step. Be consistent with "Emergency Help Line" and "Campus Security Emergency".
1.5.7	Medical Emergency	Information and tips for Medical Emergency. 2 numbers to call in this situation.	Examples are good, so users know what to expect.	

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1.5.7.1	Call Emergency Help-Line	Call Campus Security Emergency Help-Line number and a Call Now button	A Number is provided and a Call Now function which opens your phone keypad with the corresponding number allows you to call the number.	The dial out number could just dial out instead of making it an extra step. Be consistent with "Emergency Help Line" and "Campus Security Emergency".
1.5.7.2	Call 911	Number and a Call Now button	A Number is provided and a Call Now function which opens your phone keypad with the corresponding number allows you to call the number.	The dial out number could just dial out instead of making it an extra step.
1.5.8	Floods	Information and tips in event on Flood on campus.	It says to refer to Suspension of Normal Operations Procedures for further information on closures but doesn't tell where to find the information.	Create a link for Suspension of Normal Operations Procedures.
1.5.8.1	Call Emergency Help-Line	Call Campus Security Emergency Help-Line number and a Call Now button	A Number is provided and a Call Now function which opens your phone keypad with the corresponding number allows you to call the number.	The dial out number could just dial out instead of making it an extra step. Be consistent with "Emergency Help Line" and "Campus Security Emergency".
1.5.9	Severe Weather	Information and tips in event of Severe Weather. Emergency contact is given.	Good to give users information on what to do in such events.	
1.5.9.1	Call Emergency Help-Line	Call Campus Security Emergency Help-Line number and a Call Now button	A Number is provided and a Call Now function which opens your phone keypad with the corresponding number allows you to call the number.	The dial out number could just dial out instead of making it an extra step. Be consistent with "Emergency Help Line" and "Campus Security Emergency".
1.5.10	Earthquake	Information and tips in event of Earthquake. Emergency contact is given.	Examples are good, so users know what to expect.	
1.5.10.1	Call Emergency Help-Line	Call Campus Security Emergency Help-Line number and a Call Now button	A Number is provided and a Call Now function which opens your phone keypad with the corresponding number allows you to call the number.	The dial out number could just dial out instead of making it an extra step. Be consistent with "Emergency Help Line" and "Campus Security Emergency".
1.5.10.2	Call 911	Number and a Call Now button	A Number is provided and a Call Now function which opens your phone keypad with the corresponding number allows you to call the number.	The dial out number could just dial out instead of making it an extra step.
1.5.11	Hydro Failure	Information and tips in event of Hydro Failure. Emergency contact is given.	It says to refer to Suspension of Normal Operations Procedures for further information on closures but doesn't tell where to find the information.	Create a link for Suspension of Normal Operations Procedures.
1.5.11.1	Call Emergency Help-Line	Call Campus Security Emergency Help-Line number and a Call Now button	A Number is provided and a Call Now function which opens your phone keypad with the corresponding number allows you to call the number.	The dial out number could just dial out instead of making it an extra step. Be consistent with "Emergency Help Line" and "Campus Security Emergency".
1.5.12	Elevator Failure	Information and tips in event of Elevator Failure. Emergency contact is given.	Useful information to user in situation.	
1.5.12.1	Call Emergency Help-Line	Call Campus Security Emergency Help-Line number and a Call Now button	A Number is provided and a Call Now function which opens your phone keypad with the corresponding number allows you to call the number.	The dial out number could just dial out instead of making it an extra step. Be consistent with "Emergency Help Line" and "Campus Security Emergency".
1.5.13	HazMat Incident	Information and tips in event of HazMat Incident. Emergency Help-Line contact is given.	Emergency Help-Line number is provided and a Call Now function which opens your phone keypad with the corresponding number allows you to call the number.	In an instance like this, "Call 911" button should also be available. The dial out number could just dial out instead of making it an extra step.
1.5.13.1	Call Emergency Help-Line	Call Campus Security Emergency Help-Line number and a Call Now button	A Number is provided and a Call Now function which opens your phone keypad with the corresponding number allows you to call the number.	The dial out number could just dial out instead of making it an extra step. Be consistent with "Emergency Help Line" and "Campus Security Emergency".
1.5.14	Explosion	Information and tips in event of Explosion Incident. Emergency Help-Line contact is given.	Emergency Help-Line number is provided and a Call Now function which opens your phone keypad with the corresponding number allows you to call the number.	In an instance like this, "Call 911" button should also be available. The dial out number could just dial out instead of making it an extra step.
1.5.14.1	Call Emergency Help-Line	Call Campus Security Emergency Help-Line number and a Call Now button	A Number is provided and a Call Now function which opens your phone keypad with the corresponding number allows you to call the number.	The dial out number could just dial out instead of making it an extra step. Be consistent with "Emergency Help Line" and "Campus Security Emergency".
1.5.15	Criminal Activity	Information and tips in event of Criminal Activity Incident. Bomb Threat link button is given for more information and tips. Emergency Help-Line contact is given.	Emergency Help-Line number is provided and a Call Now function which opens your phone keypad with the corresponding number allows you to call the number.	In an instance like this, "Call 911" button should also be available. The dial out number could just dial out instead of making it an extra step.
1.5.15.1	Bomb Threat	Information and tips in event of Bomb Threat Incident.	Under Security it says "decision will then be made by the Incident Manager under the IMS Procedures," but it doesn't say what IMS is. The design isn't consistent, for other links/buttons when clicked upon there are always numbers to call, but on this page there is no button to click for dialing out.	Have links/buttons for calling out if that is the design that is going to be initiated for each page for consistency.

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1.5.15.2	Call Emergency Help-Line	Call Campus Security Emergency Help-Line number and a Call Now button	A Number is provided and a Call Now function which opens your phone keypad with the corresponding number allows you to call the number.	The dial out number could just dial out instead of making it an extra step. Be consistent with "Emergency Help Line" and "Campus Security Emergency".
1.5.16	Emergency Management Ontario	Shows the website in case of Emergency Management in Ontario.	No option to open in browser. When you proceed through the website through different links, as soon as you push back it takes you back to Emergency Procedures screen versus the page you were last looking at on the website.	Should have option of opening it in a browser that way you can press back to look at a different page versus leaving the website.
1.6	SAFETY AND SECURITY	Shows the role of Safety and Security Services at Centennial College, Campus Security locations, and Security escorting you (to bus stop, car, or anywhere on campus) when you feel unsafe. Has a list of contacts for corresponding situations.	WalkSafe Escort is a good option.	
1.6.1	Campus Security - General Inquiries	Number and a Call Now button	A Number is provided and a Call Now function which opens your phone keypad with the corresponding number allows you to call the number.	The dial out number could just dial out instead of making it an extra step.
1.6.2	Call Campus Security Emergency Line	Call Campus Security Emergency Help-Line number and a Call Now button	A Number is provided and a Call Now function which opens your phone keypad with the corresponding number allows you to call the number.	The dial out number could just dial out instead of making it an extra step. Be consistent with "Emergency Help Line" and "Campus Security Emergency".
1.6.3	Email Campus Security	Notes that it's for non-emergencies and has a button to Compose Email.	Good to let users they have options, they can call or email to best express their concern.	
1.6.4	Campus Security Website	Shows Campus Security Website	No option to open in browser. When you proceed through the website through different links, as soon as you push back it takes you back to Emergency Procedures screen versus the page you were last looking at on the website.	Should have option of opening it in a browser that way you can press back to look at a different page versus leaving the website.
1.6.5	Progress Campus	Shows you map of the Campus and an arrow and picture showing you where the office is. There is also a zoom-in function.	No GPS function to show where I am.	Have GPS function to show where I am so that I can easily find out where I am and be able to find the office easier.
1.6.6	Ashtonbee Campus	Shows you map of the Campus and an arrow and picture showing you where the office is. There is also a zoom-in function.	No GPS function to show where I am.	Have GPS function to show where I am so that I can easily find out where I am and be able to find the office easier.
1.6.7	Morningside Campus	Shows you map of the Campus and an arrow and picture showing you where the office is. There is also a zoom-in function.	No GPS function to show where I am.	Have GPS function to show where I am so that I can easily find out where I am and be able to find the office easier.
1.6.8	Story Arts Centre Campus	Shows you map of the Campus and an arrow and picture showing you where the office is. There is also a zoom-in function.	No GPS function to show where I am.	Have GPS function to show where I am so that I can easily find out where I am and be able to find the office easier.
1.6.9	Request a WalkSafe Escort	Number and a Call Now button	A Number is provided and a Call Now function which opens your phone keypad with the corresponding number allows you to call the number.	The dial out number could just dial out instead of making it an extra step.
1.7	FRIENDWALK	Describes what Friend Walk is and how it works. Has a YouTube video that opens up YouTube to show you how to use the app and the advantages of using it.	Nice option to feel safe and secure.	
1.7.1	YouTube	Shows you how to use the app.	Doesn't show how you can use other social media apps such as Whatsapp for the app or SMS. It only shows for email.	Make a video that covers using other apps and SMS that's compatible with the app.
1.7.2	Start Friend Walk	Tells you to send email or SMS to friend and how the app works. Share with a Friend link/button is below.	Friend Walk keeps popping up as unavailable right now, but you can still send an invitation to start Friend Walk. When the button/link is selected it should just pop up the apps compatible with the Friend Walk Program instead of making an extra step.	The Friend Walk pop up should just pop up instead of making an extra step and clicking another link after pushing "Start Friend Walk".
1.7.2.1	Share with a Friend	It pops up social media apps, SMS, and email for you to choose from to use for the app. After you send to a Friend it will ask the friend whether or not they accept your invitation.	Friend Walk keeps popping up as unavailable right now, but you can still send an invitation to start Friend Walk.	If the Friend Walk app is not working, it should still let you send an invitation to start Friend Walk.

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1.8	WORK ALONE	Information and instructions on Work Alone function. Options to Start WorkAlone, register, log in, and information on your profile	Inconsistency when it comes to spelling. Sometimes Work Alone is 2 words and sometimes 1 word.	Be consistent on how the work is spelled as 1 or 2 words.
1.8.1	Start WorkAlone Now	Shows links to help you get started.	Good safety idea.	
1.8.2	Register	Personal information asked for registration.	Bug. Can't even type into the boxes.	Fix bug so users can type their information in.
1.8.2.1	Register	Could not proceed due to bug.	Could not proceed due to bug.	Fix bugs.
1.8.3	Log In	Could not register so logging in wasn't possible. Asked for email and password to log in.	Bug. Can't even type into the boxes. Also because registration wasn't possible logging wouldn't be possible anyways.	Fix bugs so users can type in their information.
1.8.3.1	Log In	Could not proceed due to bug.	Could not proceed due to bug.	Fix bugs.
1.8.3.2	Go Back	Takes me back to main home screen.	Should only take me back to previous screen not back to main home screen.	When selected it should only take you back 1 screen not to the main home screen.
1.8.4	My Profile	Just takes me back to main home screen.	Bug. Just takes me back to the main home screen.	Fix bugs so that it works.
1.9	SEXUAL ASSAULT & VIOLENCE AWARENESS	Information for Sexual Assault and Violence. Resource links for different scenarios.	Good to let users know they have options and resources to help them.	
1.9.1	WebLink	Ontario government page with Archived Action plan to stop sexual violence and harassment and other links in relation.	No option to open in browser. When you proceed through the website through different links, as soon as you push back it takes you back to Emergency Procedures screen versus the page you were last looking at on the website.	Should have option of opening it in a browser that way you can press back to look at a different page versus leaving the website.
1.9.2	Get Help Now	Shows contacts for 911, Toronto Police (non-Emergency), and Campus Security Emergency Line	Shows Toronto Police (non-Emergency) but what is considered to be non-Emergency there isn't a guideline or examples. Guidelines on when to call 911 versus Toronto Police (non-Emergency) versus Campus Security Emergency Line is not given.	Define what is an Emergency & what is a non-Emergency. Also give users guidelines on when to call 911 versus Toronto Police (non-Emergency) versus Campus Security Emergency Line.
1.9.2.1	Call 911	Number and a Call Now button	A Number is provided and a Call Now function which opens your phone keypad with the corresponding number allows you to call the number.	The dial out number could just dial out instead of making it an extra step.
1.9.2.2	Call Toronto Policy Non-Emergency)	Number and a Call Now button	A Number is provided and a Call Now function which opens your phone keypad with the corresponding number allows you to call the number.	The dial out number could just dial out instead of making it an extra step.
1.9.2.3	Call Campus Security Emergency Line	Call Campus Security Emergency Help-Line number and a Call Now button	A Number is provided and a Call Now function which opens your phone keypad with the corresponding number allows you to call the number.	The dial out number could just dial out instead of making it an extra step. Be consistent with "Emergency Help Line" and "Campus Security Emergency".
1.9.3	I've been Assaulted	Information and tips are given for when user has been assaulted. Number for Security Investigations is given for reports.	When a person has been assaulted I think it is important to call 911, which was not listed as an option here.	Have calling 911 as an option as the police and immediately tend to the problem and try to catch the offender.
1.9.3.1	Call Security Investigations	Number and a Call Now button	A Number is provided and a Call Now function which opens your phone keypad with the corresponding number allows you to call the number.	The dial out number could just dial out instead of making it an extra step.
1.9.4	I Witnessed an Assault	Information and tips are given for when user has witnessed an assault.	Number for Security Investigations is not given for reports unlike when user has been assaulted.	Number for Security Investigations should be given as a form of consistency and help for the victim.
1.9.4.1	Call Campus Security Emergency Line	Call Campus Security Emergency Help-Line number and a Call Now button	A Number is provided and a Call Now function which opens your phone keypad with the corresponding number allows you to call the number.	The dial out number could just dial out instead of making it an extra step. Be consistent with "Emergency Help Line" and "Campus Security Emergency".
1.9.4.2	Call 911	Number and a Call Now button	A Number is provided and a Call Now function which opens your phone keypad with the corresponding number allows you to call the number.	The dial out number could just dial out instead of making it an extra step.
1.9.5	Someone told me they were Assaulted	Information and tips on a situation of Assault.	In this case a number for Security Investigations should be included not just for consistency but for others to help the victim if victim doesn't know the procedure.	Number for Security Investigations should be given as a form of consistency and help for the victim.
1.9.6	Myths and Stats	Myths and Facts about Sexual Assault and Violence.	When clicking the top side bar for document adjustment, it crashes the app.	Fix bug.
1.9.7	Women's Safety	Services provided for Women's Safety when On-Campus.	Doesn't mention Women's safety information when Off-Campus, even though links below may be used interchangeably it is not stated for clarity.	Should include information for Women's Safety On and Off campus, not just On-Campus.
1.9.7.1	Stalking	Information on what stalking is, behaviour of Stalkers, safety tips, and a 911 link.	This information can be used On and Off-Campus and should be stated at the Women's Safety page.	State the information can be used On and Off-Campus on Women's Safety Page.

ID	Topic	Content	Comments/Assessment	Recommendations
1.9.7.1.1	Call 911	Number and a Call Now button	A Number is provided and a Call Now function which opens your phone keypad with the corresponding number allows you to call the number.	The dial out number could just dial out instead of making it an extra step.
1.9.7.2	Sexual Assault	Information on what Sexual Assault is, safety tips, and a 911 link.	This information can be used On and Off-Campus and should be stated at the Women's Safety page.	State the information can be used On and Off-Campus on Women's Safety Page.
1.9.7.2.1	Call 911	Number and a Call Now button	A Number is provided and a Call Now function which opens your phone keypad with the corresponding number allows you to call the number.	The dial out number could just dial out instead of making it an extra step.
1.9.7.3	Violence in Relationships	Information on what Violence in Relationships is, safety tips, and a 911 link.	This information can be used On and Off-Campus and should be stated at the Women's Safety page.	State the information can be used On and Off-Campus on Women's Safety Page.
1.9.7.3.1	Call 911	Number and a Call Now button	A Number is provided and a Call Now function which opens your phone keypad with the corresponding number allows you to call the number.	The dial out number could just dial out instead of making it an extra step.
1.9.8	Men's Safety	Summary of what the website link is about: Male Survivors of Sexual Abuse.	It's good to show men that they have this resource instead of feeling the need to be silent.	
1.9.8.1	Support for Male Survivors	Link opens browser to the Support for Male Survivors of Sexual Abuse.	It's good that it opens a new browser. This should be done for all other website links for convenience and consistency.	The opening of a browser to the designated page should be done for other website links on the app for convenience and consistency.
1.9.9	Silence isn't Consent	Information of Sexual Assault.	This page can be part of the Sexual Assault page line 1.9.7.2 instead of a brand new link/page.	Combine the information on this page with those on Sexual Assault line 1.9.7.2 and make it 1 page/link. Too many links makes it confusing to find certain information.
1.9.9.1	Consent	Information on what Consent is.	This doesn't need to be it's own link/page and can be combined with previous page or all put onto Sexual Assault page at 1.9.7.2.	This doesn't need to be it's own link/page and can be combined with previous page or all put onto Sexual Assault page at 1.9.7.2.
1.9.9.2	Power and Control	Information on how Assaults takes the form of Power and Control over the other person.	This doesn't need to be it's own link/page and can be combined with previous page or all put onto Sexual Assault page at 1.9.7.2.	This doesn't need to be it's own link/page and can be combined with previous page or all put onto Sexual Assault page at 1.9.7.2.
1.9.9.3	Getting Help	Information on how to get Help and a 911 link.	This doesn't need to be it's own link/page and can be combined with previous page or all put onto Sexual Assault page at 1.9.7.2.	This doesn't need to be it's own link/page and can be combined with previous page or all put onto Sexual Assault page at 1.9.7.2.
1.9.9.4	Call 911	Number and a Call Now button	A Number is provided and a Call Now function which opens your phone keypad with the corresponding number allows you to call the number.	The dial out number could just dial out instead of making it an extra step.
1.9.10	RAD Training	Information on what is RAD Training	Good resource for women.	
1.9.10.1	Call for RAD Training	Number and a Call Now button	A Number is provided and a Call Now function which opens your phone keypad with the corresponding number allows you to call the number.	The dial out number could just dial out instead of making it an extra step.
1.9.11	The Counselling Centre	Information for free Counselling services on Centennial College campus. Link/button for setting up an Appointment and Visiting the Website.	Welcoming and feeling of having people who care and would listen to your problems. A nice touch a school environment and useful information, but someone who didn't get Sexually Assaulted may be interested in counselling as well.	Have Counselling link available under different sections or even it's own section since people may want counselling for a wide range of reasons.
1.9.11.1	Call for an Appointment	Lists links to the contact numbers for the corresponding campuses.	Good to let users know the resources and contact numbers for different campuses so users can go to campus of their choosing.	
1.9.11.1.1	Progress Campus	Number and a Call Now button	A Number is provided and a Call Now function which opens your phone keypad with the corresponding number allows you to call the number.	The dial out number could just dial out instead of making it an extra step.
1.9.11.1.2	Ashtonbee Campus	Number and a Call Now button	A Number is provided and a Call Now function which opens your phone keypad with the corresponding number allows you to call the number.	The dial out number could just dial out instead of making it an extra step.
1.9.11.1.3	Morningside Campus	Number and a Call Now button	A Number is provided and a Call Now function which opens your phone keypad with the corresponding number allows you to call the number.	The dial out number could just dial out instead of making it an extra step.
1.9.11.1.4	Story Arts Centre Campus	Number and a Call Now button	A Number is provided and a Call Now function which opens your phone keypad with the corresponding number allows you to call the number.	The dial out number could just dial out instead of making it an extra step.
1.9.11.2	Visit Website	Link leads to Centennial College Centre for Accessible Learning and Counselling Services.	No option to open in browser. When you proceed through the website through different links, as soon as you push back it takes you back to Counselling Centre app screen versus the page you were last looking at on the website.	Should have option of opening it in a browser that way you can press back to look at a different page versus leaving the website.
1.9.12	External Support Services	List of numbers and corresponding Call Now buttons.	Good to let users know the resources and contact numbers for the support they need.	
1.9.12.1	Assaulted Women's Helpline	Number and a Call Now button	A Number is provided and a Call Now function which opens your phone keypad with the corresponding number allows you to call the number.	The dial out number could just dial out instead of making it an extra step.

ID	Topic	Content	Comments/Assessment	Recommendations
1.9.12.2	Toronto Rape Crisis Centre	Number and a Call Now button	A Number is provided and a Call Now function which opens your phone keypad with the corresponding number allows you to call the number.	The dial out number could just dial out instead of making it an extra step.
1.9.12.3	Scarborough Hospital Sexual Assault	Number and a Call Now button	A Number is provided and a Call Now function which opens your phone keypad with the corresponding number allows you to call the number.	The dial out number could just dial out instead of making it an extra step.
1.9.12.4	Women's College Hospital	Number and a Call Now button	A Number is provided and a Call Now function which opens your phone keypad with the corresponding number allows you to call the number.	The dial out number could just dial out instead of making it an extra step.
1.9.12.5	Church Street Community Centre	Number and a Call Now button	A Number is provided and a Call Now function which opens your phone keypad with the corresponding number allows you to call the number.	The dial out number could just dial out instead of making it an extra step.
1.10	STOP BULLYING NOW	Information on how Centennial takes a stance against bullying and if you need help there are links on the different types of bullying.	All the links/buttons could be summarized and put onto 1 page. It doesn't need to be several links describing something similar.	Summarize or take all the links and put it onto 1 page instead of separating every point since they are similar topics.
1.10.1	Bullying at School	Information on what Bullying at School is.	All the links/buttons could be summarized and put onto 1 page. It doesn't need to be several links describing something similar.	Summarize or take all the links and put it onto 1 page instead of separating every point since they are similar topics.
1.10.2	Bullying in the Workplace	Information on what Bullying in the Workplace is.	All the links/buttons could be summarized and put onto 1 page. It doesn't need to be several links describing something similar.	Summarize or take all the links and put it onto 1 page instead of separating every point since they are similar topics.
1.10.3	Cyber Bullying	Information on what Cyber Bullying is.	All the links/buttons could be summarized and put onto 1 page. It doesn't need to be several links describing something similar.	Summarize or take all the links and put it onto 1 page instead of separating every point since they are similar topics.
1.10.4	Report Bullying	Asking others to participate to Reporting Bullying and a number to report the incident.	All the links/buttons could be summarized and put onto 1 page. It doesn't need to be several links describing something similar.	Summarize or take all the links and put it onto 1 page instead of separating every point since they are similar topics.
1.10.4.1	Call Campus Security Emergency Line	Call Campus Security Emergency Help-Line number and a Call Now button	A Number is provided and a Call Now function which opens your phone keypad with the corresponding number allows you to call the number.	The dial out number could just dial out instead of making it an extra step. Be consistent with "Emergency Help Line" and "Campus Security Emergency".
1.11	SUPPORT RESOURCE	List of Support Resources to help students succeed.	Good to let users know they have support for whatever situation they are in.	
1.11.1	The Counselling Centre	Information for free Counselling services on Centennial College campus. Link/button for setting up an Appointment and Visiting the Website.	Welcoming and feeling of having people who care and would listen to your problems. A nice touch a school environment and useful information, but someone with a different situation may be interested in counselling as well.	Have Counselling link available under different sections or even it's own section since people may want counselling for a wide range of reasons.
1.11.1.1	Call for an Appointment	Lists links to the contact numbers for the corresponding campuses.	Good to let users know the resources and contact numbers for different campuses so users can go to campus of their choosing.	
1.11.1.1.1	Progress Campus	Number and a Call Now button	A Number is provided and a Call Now function which opens your phone keypad with the corresponding number allows you to call the number.	The dial out number could just dial out instead of making it an extra step.
1.11.1.1.2	Ashtonbee Campus	Number and a Call Now button	A Number is provided and a Call Now function which opens your phone keypad with the corresponding number allows you to call the number.	The dial out number could just dial out instead of making it an extra step.
1.11.1.1.3	Morningside Campus	Number and a Call Now button	A Number is provided and a Call Now function which opens your phone keypad with the corresponding number allows you to call the number.	The dial out number could just dial out instead of making it an extra step.
1.11.1.1.4	Story Arts Centre Campus	Number and a Call Now button	A Number is provided and a Call Now function which opens your phone keypad with the corresponding number allows you to call the number.	The dial out number could just dial out instead of making it an extra step.
1.11.1.2	Visit Website	Link leads to Centennial College Centre for Accessible Learning and Counselling Services.	No option to open in browser. When you proceed through the website through different links, as soon as you push back it takes you back to Counselling Centre app screen versus the page you were last looking at on the website.	Should have option of opening it in a browser that way you can press back to look at a different page versus leaving the website.

ID	Topic	Content	Comments/Assessment	Recommendations
1.11.2	Centre for Students with Disabilities	Disability Centre information.	Good to let users know they have support for whatever situation they are in.	
1.11.2.1	Call for an Appointment	Lists links to the contact numbers for the corresponding campuses.	Good to let users know the resources and contact numbers for different campuses so users can go to campus of their choosing.	
1.11.2.1.1	Progress Campus	Number and a Call Now button	A Number is provided and a Call Now function which opens your phone keypad with the corresponding number allows you to call the number.	The dial out number could just dial out instead of making it an extra step.
1.11.2.1.2	Ashtonbee Campus	Number and a Call Now button	A Number is provided and a Call Now function which opens your phone keypad with the corresponding number allows you to call the number.	The dial out number could just dial out instead of making it an extra step.
1.11.2.1.3	Morningside Campus	Number and a Call Now button	A Number is provided and a Call Now function which opens your phone keypad with the corresponding number allows you to call the number.	The dial out number could just dial out instead of making it an extra step.
1.11.2.1.4	Story Arts Centre Campus	Number and a Call Now button	A Number is provided and a Call Now function which opens your phone keypad with the corresponding number allows you to call the number.	The dial out number could just dial out instead of making it an extra step.
1.11.2.2	Visit Website	Link leads to Centennial College Centre for Accessible Learning and Counselling Services.	No option to open in browser. When you proceed through the website through different links, as soon as you push back it takes you back to Disability Centre app screen versus the page you were last looking at on the website.	Should have option of opening it in a browser that way you can press back to look at a different page versus leaving the website.
1.11.3	Student Relations Office	Student Relations Office role to making experiences at Centennial positive. List of links/buttons for appointment, contact by email, and visiting the website.	Positive experience for students. Shows the school cares.	
1.11.3.1	Call for an Appointment	Number and a Call Now button	A Number is provided and a Call Now function which opens your phone keypad with the corresponding number allows you to call the number.	The dial out number could just dial out instead of making it an extra step.
1.11.3.2	Contact by Email	Compose Email button	Compose Email button, which opens apps for you to select to send the email.	The link should just pull up the apps for you to select and send email instead of making another button to select making it an extra step.
1.11.3.3	Visit Website	Link leads to Centennial's Student Experience Office website.	No option to open in browser. When you proceed through the website through different links, as soon as you push back it takes you back to Student Relations Office app screen versus the page you were last looking at on the website.	Should have option of opening it in a browser that way you can press back to look at a different page versus leaving the website.
1.11.4	International Students	Information to help International Students have a smooth transition to Canada.	Welcoming feeling filled with support.	
1.11.4.1	International Education Services	Link takes you to Centennial's International Education website.	It's good that it opens a new browser. This should be done for all other website links for convenience and consistency.	The opening of a browser to the designated page should be done for other website links on the app for convenience and consistency.
1.11.4.2	Contact Centennial International	Links takes you to Centennial's Contact Centennial International website.	It's good that it opens a new browser. This should be done for all other website links for convenience and consistency.	The opening of a browser to the designated page should be done for other website links on the app for convenience and consistency.

ID	Topic	Content	Comments/Assessment	Recommendations
1.11.4.3	keep.meSAFE Support	Link takes you to keep.meSAFE Support website. You put in the name of the your school to proceed.	It's good that it opens a new browser. This should be done for all other website links for convenience and consistency.	The opening of a browser to the designated page should be done for other website links on the app for convenience and consistency.
1.11.4.4	Guard.Me	Link takes you to International Insurance provider website.	It's good that it opens a new browser. This should be done for all other website links for convenience and consistency.	The opening of a browser to the designated page should be done for other website links on the app for convenience and consistency.
1.11.4.5	StudentHUB (SaGE)	Link takes you to International Services and Global Experience to support both domestic and international students to facilitate global learning.	It's good that it opens a new browser. This should be done for all other website links for convenience and consistency.	The opening of a browser to the designated page should be done for other website links on the app for convenience and consistency.
1.11.5	College Policies	Link takes you to Centennial's College Policies.	It's good that it opens a new browser. This should be done for all other website links for convenience and consistency.	The opening of a browser to the designated page should be done for other website links on the app for convenience and consistency.
1.11.6	Community Asset Portal	Community Asset Portal to help users connect to community resources. Website link is given.	Good to let users know they have support for whatever situation they are in.	
1.11.6.1	Visit the Website	Link takes you to Community Asset Portal with instructions on how to use the website.	No option to open in browser. When you proceed through the website through different links, as soon as you push back it takes you back to Community Asset Portal app screen versus the page you were last looking at on the website. If you use the back button on your phone instead of the app it closes the app, which makes it inconvenient when you open the app and need to start over.	Should have option of opening it in a browser that way you can press back to look at a different page versus leaving the website.
1.12	HEALTH AND WELLNESS	Support for Health and Wellness and links for different situations.	Good to let users know they have support for whatever situation they are in.	
1.12.1	Sexual Health	Sexual Health Promotion and links for different situations.	Good to let users know they have support for whatever situation they are in.	
1.12.1.1	Sexual Health Promotion	Link takes you to Sexual Health Promotion Website.	It's good that it opens a new browser. This should be done for all other website links for convenience and consistency.	The opening of a browser to the designated page should be done for other website links on the app for convenience and consistency.
1.12.1.2	Sexual Assault Resources	Link takes you to Sexual Assault and Sexual Violence Resources website.	It's good that it opens a new browser. This should be done for all other website links for convenience and consistency.	The opening of a browser to the designated page should be done for other website links on the app for convenience and consistency.
1.12.1.3	Sexual Health Clinics	Link takes you to Sexual Health Clinics website.	It's good that it opens a new browser. This should be done for all other website links for convenience and consistency.	The opening of a browser to the designated page should be done for other website links on the app for convenience and consistency.
1.12.1.4	LGBTQ Social Club	Link takes you to LGBTQ Social Club website.	It's good that it opens a new browser. This should be done for all other website links for convenience and consistency.	The opening of a browser to the designated page should be done for other website links on the app for convenience and consistency.
1.12.1.5	condomTO	Link takes you to condomTO website.	It's good that it opens a new browser. This should be done for all other website links for convenience and consistency.	The opening of a browser to the designated page should be done for other website links on the app for convenience and consistency.
1.12.1.6	The Counselling Centre	Link takes you to Centre for Accessible Learning and Counselling Services website.	It's good that it opens a new browser. This should be done for all other website links for convenience and consistency.	The opening of a browser to the designated page should be done for other website links on the app for convenience and consistency.
1.12.2	Mental Health & Addiction	Mental Wellness information and resource links.	Good to let users know they have support for whatever situation they are in.	
1.12.2.1	The Counselling Centre	Link takes you to Centre for Accessible Learning and Counselling Services website.	It's good that it opens a new browser. This should be done for all other website links for convenience and consistency.	The opening of a browser to the designated page should be done for other website links on the app for convenience and consistency.
1.12.2.2	Book Counselling Appointment	Link takes you to page not found.	Link doesn't work	Fix page link.

ID	Topic	Content	Comments/Assessment	Recommendations
1.12.2.3	Mental Health Promotion	Mental health promotion services.	It's good that it opens a new browser. This should be done for all other website links for convenience and consistency.	The opening of a browser to the designated page should be done for other website links on the app for convenience and consistency.
1.12.2.4	Connex Ontario	Link takes you to ConnexOntario website for Mental Health and Addictions.	It's good that it opens a new browser. This should be done for all other website links for convenience and consistency.	The opening of a browser to the designated page should be done for other website links on the app for convenience and consistency.
1.12.2.5	Overdose Prevention & Response	Overdose Prevention & Response information.	It's good that it opens a new browser. This should be done for all other website links for convenience and consistency.	The opening of a browser to the designated page should be done for other website links on the app for convenience and consistency.
1.12.2.6	Toronto Drug Strategy	Toronto Drug Strategy information.	It's good that it opens a new browser. This should be done for all other website links for convenience and consistency.	The opening of a browser to the designated page should be done for other website links on the app for convenience and consistency.
1.12.3	Cannabis Awareness	Cannabis awareness information and links about Cannabis.	Good to know the do's and don'ts when it comes to cannabis for users who are interested in cannabis products.	
1.12.3.1	About Cannabis	Link to information about Cannabis website.	It's good that it opens a new browser. This should be done for all other website links for convenience and consistency.	The opening of a browser to the designated page should be done for other website links on the app for convenience and consistency.
1.12.3.2	Use of Cannabis Policy	Information about using Cannabis on Campus.	Good to let users know the level of acceptability of Cannabis.	
1.12.3.2.1	Link to Cannabis Policy	Link to information about Cannabis policy on school property in document format.	When clicking the top side bar for document adjustment, it crashes the app.	Fix bug.
1.12.3.3	Cannabis legalization	Link to Ontario.ca Cannabis website and laws.	It's good that it opens a new browser. This should be done for all other website links for convenience and consistency.	The opening of a browser to the designated page should be done for other website links on the app for convenience and consistency.
1.12.3.4	Understanding Substance Use	Understanding Substance Use website.	It's good that it opens a new browser. This should be done for all other website links for convenience and consistency.	The opening of a browser to the designated page should be done for other website links on the app for convenience and consistency.
1.12.3.5	Substance Disorders & Problematic Use	Understanding Substance Use Disorders and Problematic Substance Use website.	It's good that it opens a new browser. This should be done for all other website links for convenience and consistency.	The opening of a browser to the designated page should be done for other website links on the app for convenience and consistency.
1.12.4	Smoking Awareness	Smoking at Centennial regulations and how to quit smoking. Links in relation also posted.	Good to let users know the level of acceptability of Smoking.	
1.12.4.1	No Smoking Policy	Link to No Smoking Policy document.	When clicking the top side bar for document adjustment, it crashes the app.	Fix bug.
1.12.4.2	Enforcement Procedures	Link to No Smoking Policy Enforcement Procedures document.	When clicking the top side bar for document adjustment, it crashes the app.	Fix bug.
1.12.4.3	Designated Smoking Locations	Designated Smoking Areas for each campus. Link to Designation Smoking Signs.	Good to let users know the level of acceptability of Smoking.	
1.12.4.3.1	Designated Smoking Signs	Link to PDF file that you need to click and open in browser.	Makes you download the file then open with PDF Viewer.	Make it viewable as a document in app instead of having to download it.
1.12.4.4	The STOP Program	Link to camh Smoking Treatment to help user quit.	It's good that it opens a new browser. This should be done for all other website links for convenience and consistency.	The opening of a browser to the designated page should be done for other website links on the app for convenience and consistency.
1.12.4.5	Leave the Pack Behind	Link to Leave the Pack Behind website where you can learn how to quit.	It's good that it opens a new browser. This should be done for all other website links for convenience and consistency.	The opening of a browser to the designated page should be done for other website links on the app for convenience and consistency.
1.12.5	Alcohol Awareness	Information about drinking responsibly. Links for support and tips on drinking.	Good to let users know how to be safe, healthy, and responsible.	

ID	Topic	Content	Comments/Assessment	Recommendations
1.12.5.1	Tips	Link to DrinkSmart and tips on how to stay safe and responsible website.	It's good that it opens a new browser. This should be done for all other website links for convenience and consistency.	The opening of a browser to the designated page should be done for other website links on the app for convenience and consistency.
1.12.5.2	DrinkSmart	Link to DrinkSmart home page website.	It's good that it opens a new browser. This should be done for all other website links for convenience and consistency.	The opening of a browser to the designated page should be done for other website links on the app for convenience and consistency.
1.12.5.3	Addiction Support	Link to camh Mental Illness & Addiction Index website.	It's good that it opens a new browser. This should be done for all other website links for convenience and consistency.	The opening of a browser to the designated page should be done for other website links on the app for convenience and consistency.
1.12.6	Other Resources	Links for On and Off-Campus Resources	Good to let users know they have options and resources to help, assist, and let them have fun and be healthy.	
1.12.6.1	On-Campus Resources	Link to Centennial On-Campus Resources including but not limited to physical activity (school gym), sleep, food, medical, etc.	It's good that it opens a new browser. This should be done for all other website links for convenience and consistency.	The opening of a browser to the designated page should be done for other website links on the app for convenience and consistency.
1.12.6.2	Off-Campus Resources	Link to Centennial Off-Campus Resources including but not limited to physical activity (ex: hiking trails), sleep, food, medical, etc.	It's good that it opens a new browser. This should be done for all other website links for convenience and consistency.	The opening of a browser to the designated page should be done for other website links on the app for convenience and consistency.
1.13	SAFETY TOOL BOX	Tools to enhance safety links.	Good to let users have more opportunities and resources to stay safe.	
1.13.1	Flashlight	Link to turn on Flashlight on phone.	Pointless as every smartphone would have flashlight function where you won't have to give permissions for apps to access your phone.	Take Flashlight tool out.
1.13.1.1	Toggle	After the 1st time of allowing the app to access your phone you can use Toggle to turn on and off your phone.	Pointless as every smartphone would have flashlight function where you won't have to give permissions for apps to access your phone.	Take Flashlight tool out.
1.13.2	Report Suspicious Activity	A form for you to fill out with your information as well as incident, and photo then submitting the tip.	Too much information to fill out. Filling out the incident should be enough.	Personal information shouldn't be "required" and instead be "optional".
1.13.3	Safety Tips	Safety Tips for Unforeseen emergencies. Links to different situations.	Good to let users know they have support for whatever situation they are in.	
1.13.3.1	Vehicle Safety Tips	Vehicle Safety Tips	Good to give users safety tips.	
1.13.3.2	Safety on Campus	Safety on Campus information.	Good to give users safety tips.	
1.13.3.3	Safety Online	Safety Online tips and links to website and how to be Cyber Safe.	Good to give users safety tips.	
1.13.3.3.1	Stay Safe Online Website	Stay Safe Online Website	No option to open in browser. When you proceed through the website through different links, as soon as you push back it takes you back to Safety Online app screen versus the page you were last looking at on the website. If you use the back button on your phone instead of the app it closes the app, which makes it inconvenient when you open the app and need to start over.	Should have option of opening it in a browser that way you can press back to look at a different page versus leaving the website.
1.13.3.3.2	Get Cyber Safe	Get Cyber Safe Government of Canada website.	No option to open in browser. When you proceed through the website through different links, as soon as you push back it takes you back to Safety Online app screen versus the page you were last looking at on the website. If you use the back button on your phone instead of the app it closes the app, which makes it inconvenient when you open the app and need to start over.	Should have option of opening it in a browser that way you can press back to look at a different page versus leaving the website.
1.13.3.4	Personal Safety	Personal Safety tips.	Good to give users safety tips.	
1.13.3.5	Public Transit Safety	Public Transit Safety tips and link to Call TTC Information Line.	Good to give users safety tips.	

ID	Topic	Content	Comments/Assessment	Recommendations
1.13.3.5.1	Call TTC Information Line	Number and a Call Now button	A Number is provided and a Call Now function which opens your phone keypad with the corresponding number allows you to call the number.	The dial out number could just dial out instead of making it an extra step.
1.13.3.6	Locker Safety Tips	Locker Safety Tips	Good to give users safety tips.	
1.13.4	Share This App	Encouraged to share the app on social media channels with corresponding links listed.	Good to give users the option to share if they find the app useful.	
1.13.4.1	Share by Email	Encouraged to share the app through email with corresponding link below.	Makes unnecessary extra step by clicking into another page.	The link should just pull up the apps for you to select and send email instead of making another button to select making it an extra step.
1.13.4.1.1	Compose Email	Compose Email button	Compose Email button, which opens apps for you to select to send the email.	The link should just pull up the apps for you to select and send email instead of making another button to select making it an extra step.
1.13.4.2	Share on Facebook	Opens Facebook and asks you to post onto your story.	Good to give users the option to share if they find the app useful.	
1.13.4.3	Share on Twitter	Opens Twitter and asks you to post onto your Twitter feed.	Good to give users the option to share if they find the app useful.	
1.13.5	Safe TTC app	Link takes you to Safe TTC app website.	It's good that it opens a new browser. This should be done for all other website links for convenience and consistency.	The opening of a browser to the designated page should be done for other website links on the app for convenience and consistency.
1.14	CAMPUS MAPS	Links to maps of Centennial College Campuses.	Good to give users access to maps of the campuses so they can get around campus easier.	
1.14.1	Progress Campus	Links of Progress Campus areas.	Good to give users access to maps of the campuses so they can get around campus easier.	
1.14.1.1	Progress Campus	Link opens Google maps and shows 4 areas on the Progress Campus grounds including: Visitor Parking, Library, Bookstore and Progress Campus.	Very vague and not very useful.	Should have a more detailed campus map.
1.14.1.2	Site Map	Link opens up site map in browser.	Good to give a rough idea of the campus and where the buildings are.	
1.14.1.3	1st Floor	Link downloads a detailed map of the 1st level for the Progress Campus.	Excellent details that would be useful for everyone on campus.	
1.14.1.4	2nd Floor	Link downloads a detailed map of the 2nd level for the Progress Campus.	Excellent details that would be useful for everyone on campus.	
1.14.1.5	3rd Floor	Link downloads a detailed map of the 3rd level for the Progress Campus.	Excellent details that would be useful for everyone on campus.	
1.14.1.6	4th Floor	Link downloads a detailed map of the 4th level for the Progress Campus.	Excellent details that would be useful for everyone on campus.	
1.14.1.7	T-Block	Link downloads a detailed map of the T-Block building for the Progress Campus.	Excellent details that would be useful for everyone on campus.	
1.14.2	Ashtonbee Campus	Links to Ashtonbee Campus areas.	Good to give users access to maps of the campuses so they can get around campus easier.	
1.14.2.1	Ashtonbee Campus	Link opens Google maps and shows 3 areas on the Ashtonbee Campus grounds including: Student Centre, Entrances/Exits of the school, and Ashtonbee Campus.	Very vague and not very useful.	Should have a more detailed campus map.
1.14.2.2	Site Map	Link opens up site map in browser.	Good to give a rough idea of the campus and where the buildings are.	
1.14.2.3	1st Floor	Link downloads a detailed map of the 1st level for the Progress Campus.	Excellent details that would be useful for everyone on campus.	
1.14.2.3	2nd Floor	Link downloads a detailed map of the 2nd level for the Progress Campus.	Excellent details that would be useful for everyone on campus.	
1.14.2.4	930 Warden Building	Link downloads a detailed map of the Warden building for the Progress Campus.	Excellent details that would be useful for everyone on campus.	
1.14.3	Morningside Campus	Links to Morningside Campus areas.	Good to give users access to maps of the campuses so they can get around campus easier.	

ID	Topic	Content	Comments/Assessment	Recommendations
1.14.3.1	Morningside Campus	Link opens Google maps and shows 3 areas on the Morningside Campus grounds including: Bookstore, Library, and Morningside Campus.	Very vague and not very useful.	Should have a more detailed campus map.
1.14.3.2	Site Map	Link opens up site map in browser.	Good to give a rough idea of the campus and where the buildings are.	
1.14.3.3	1st Floor	Link downloads a detailed map of the 1st level for the Morningside Campus.	Excellent details that would be useful for everyone on campus.	
1.14.3.4	2nd Floor	Link downloads a detailed map of the 2nd level for the Morningside Campus.	Excellent details that would be useful for everyone on campus.	
1.14.3.5	3rd Floor	Link downloads a detailed map of the 3rd level for the Morningside Campus.	Excellent details that would be useful for everyone on campus.	
1.14.3.6	4th Floor	Link downloads a detailed map of the 4th level for the Morningside Campus.	Excellent details that would be useful for everyone on campus.	
1.14.4	Story Arts Centre	Links to Story Arts Centre Campus areas.	Good to give users access to maps of the campuses so they can get around campus easier.	
1.14.4.1	Story Arts Centre	Link opens Google maps and shows 2 areas on the Story Arts Centre Campus grounds including: Entrance and Story Arts Centre Campus.	Very vague and not very useful.	Should have a more detailed campus map.
1.14.4.2	Site Map	Link opens up site map in browser.	Good to give a rough idea of the campus and where the buildings are.	
1.14.4.3	1st Floor	Link downloads a detailed map of the 1st level for the Story Arts Centre Campus.	Excellent details that would be useful for everyone on campus.	
1.14.4.4	2nd Floor	Link downloads a detailed map of the 2nd level for the Story Arts Centre Campus.	Excellent details that would be useful for everyone on campus.	
1.14.5	Centennial Place	Links to Centennial Place	Good to give users access to maps of the campuses so they can get around campus easier.	
1.14.5.1	R-Block	Links to R-Block	Good to give users access to maps of the campuses so they can get around campus easier.	
1.14.5.1.1	Ground Floor	Link downloads a detailed map of the Ground Floor for the R-Block.	Excellent details that would be useful for everyone on campus.	
1.14.5.1.2	8th Floor- Event Centre	Link downloads a detailed map of the 8th floor Event Centre for the R-Block.	Excellent details that would be useful for everyone on campus.	
1.14.5.2	Residence	Links to maps of Residence from 1st floor to 8th floor.	Good to give users access to maps of the residence so they can get around easier.	
1.14.5.2.1	1st Floor	Link downloads detailed map.	Detailed maps are drawn with no room numbers, which may make it hard to find the room.	Include room numbers.
1.14.5.2.2	2nd Floor	Link downloads detailed map.	Detailed maps are drawn with no room numbers, which may make it hard to find the room.	Include room numbers.
1.14.5.2.3	3rd Floor	Link downloads detailed map.	Detailed maps are drawn with no room numbers, which may make it hard to find the room.	Include room numbers.
1.14.5.2.4	4th Floor	Link downloads detailed map.	Detailed maps are drawn with no room numbers, which may make it hard to find the room.	Include room numbers.
1.14.5.2.5	5th Floor	Link downloads detailed map.	Detailed maps are drawn with no room numbers, which may make it hard to find the room.	Include room numbers.
1.14.5.2.6	6th Floor	Link downloads detailed map.	Detailed maps are drawn with no room numbers, which may make it hard to find the room.	Include room numbers.
1.14.5.2.7	7th Floor	Link downloads detailed map.	Detailed maps are drawn with no room numbers, which may make it hard to find the room.	Include room numbers.
1.14.5.2.8	8th Floor	Link downloads detailed map.	Detailed maps are drawn with no room numbers, which may make it hard to find the room.	Include room numbers.
1.15	ABOUT/PREFERENCES	Information about the app, feedback, and setting information are available on this screen and corresponding links.	Good to let users know about the app and how to provide feedback, especially for frequent users. Also a necessity to be able to adjust setting information, but with the heading this should be easy to find.	u

ID	Topic	Content	Comments/Assessment	Recommendations
1.15.1	Send App Feedback	Encouraged to share the app through email with corresponding link below.	Makes unnecessary extra step by clicking into another page.	The link should just pull up the apps for you to select and send email instead of making another button to select making it an extra step.
1.15.1.1	Compose Email	Compose Email button	Compose Email button, which opens apps for you to select to send the email.	The link should just pull up the apps for you to select and send email instead of making another button to select making it an extra step.
1.15.2	Notification Settings	Link takes you to page to enable/disable notifications.	Important setting as an app shouldn't spam a user with unwanted notifications and good for those who want information all the time.	
1.15.2.1	Enable/Disable Notifications	Pressing link/button to enable/disable notifications. Also notes that Show Notifications need to be enable within settings of device.	Easy to turn on and off.	
1.15.3	Notification History	Lists all the operations, safety drills, and college closure information under links that should a short message regarding the related category.	It shows a small message under related category instead of having link within link within link which is much more appealing.	Have other links within parent categories to be a drop down instead of having link within link within link.
1.15.4	MyData Update	Shows information on how the app periodically updates itself, the last update, and a link/button to check for updates.	Some users may not want app to automatically update itself, so this should be an option rather an automatic setting.	Should have an option for those who don't want to have the automatic app update.
1.15.4.1	Check for updates	Will pop up a message to alert you on whether you need an update or not.	Will pop up a message on the same screen to alert you instead of opening new browser or screens or webpages.	Have some other links to have the ability to do this instead of opening a bunch of new pages.